HEADROW HOUSE ACCESSIBILITY INFORMATION

Headrow House is a fully inclusive venue. We welcome deaf and disabled customers to our venue. We are committed to making the venue accessible to everyone, so they can enjoy the space as much as we do. We always try to accommodate access needs to the best of our ability. Do not hesitate to contact us prior to your visit so we can accommodate your needs.

Access contact:

Joey Lucas

joey@headrowhouse.com

0115 245 9370

BOOKING TICKETS

There are multiple ways you can book tickets for events at Headrow House:

Website

For full listings and ticket links, please visit www.headrowhouse.com or superfriendz.com.

<u>Online</u>

Our main ticketing partners are are dice.fm www.seetickets.com,

<u>www.crashrecords.co.uk</u> and <u>www.jumborecords.co.uk</u> However, if an event is hosted by an external party, the ticket site may vary. If in doubt, please get in touch with a member of our team who will put you in touch with the relevant contact.

Face to Face

For Super Friendz gig tickets you can visit:

Crash Records Jumbo Records

35 The Headrow Merrion Street, 1 -3 Merrion Centre

Leeds LS2 8NG

LS1 6PU

Leeds

VENUE DESCRIPTION

Headrow House is a varied venue with a Beer Hall, restaurant and roof terrace hosting regular arts and music events. Headrow House has step free access throughout the venue, with the exception of the Kennedy Meadows upper roof terrace. Each floor can be accessed via a lift, which can be found in the main entrance. There is 1 accessible toilet within the building, which can be accessed via the lift or stairs. The disabled access toilet has grab rails and an alarm, in case you may need any assistance. There are also baby changing facilities in the toilet and it is open at all times. Gender neutral toilets are located to the rear of the lower terrace. The main entrance to access Ox Club is step free, with the main bar opposite having 2 steps up, or access via the lift.

BOOKING ACCESS FACILITIES

Headrow House offers PA tickets to customers who may not be able to attend a performance or gig without a friend or support worker. Please contact a member of our team to arrange this.

TRAVEL GUIDE AND ARRIVAL GUIDE

Headrow House, 19a The Headrow Leeds LS1 6PU

Unfortunately, Headrow House does not have its own parking facilities.

The two nearest car parks to the venue are NCP Car Park The Core and Tempar Street & Edward Street Car Parking, both 0.2 miles or 322 metres away. NCP Car Park The Core can be found on Albion St, Schofields, Leeds LS1 6AD. Tempar Street and Edward Street Car Parking can be found on Templar Street & Edward Street, Leeds LS2 7LP.

Blue badge parking spaces can be found on the Headrow, 121 ft or 36 metres from the

venue. Here's a link to blue badge parking spaces in Leeds

- http://www.leeds.gov.uk/docs/Leeds%20City%20Centre%20Parking%20Map WEB 13.10.1

6.pdf

For taxis and drop offs, there is a space right outside the front of the venue.

Leeds station is 0.5 miles or 805 metres away (New Station St, Leeds, LS1 4DY)

Leeds bus station is 0.3 miles or 483 metres away (Dyer St, Leeds, LS2 7LA)

The Closest bus stop is 85 ft or 25 metres from the venue (The Headrow, Stop H10, Leeds,

LS1 6PU)

The venue opens at midday. The performance space opening times differs with each event

and can be found on the ticket or online.

If you require early access, please contact the venue to arrange. Upon arrival, you will be

greeted by our duty manager or a member of our friendly front of house team. At the box

office you will require a physical or online ticket.

OPENING TIMES

Monday 12pm – 11pm

Tuesday 12pm – 11.30 pm

Wednesday 12pm – 12am

Thursday 12pm – 12.30am

Friday 12pm – 2am

Saturday 11am – 3am

Sunday 11am – 11pm

CUSTOMERS WITH MEDICAL REQUIREMENTS

We welcome all customers who need to bring food or drink with them to the venue to manage medical conditions. We also welcome customers who may need to bring medical equipment with them. We may be able to refrigerate medicines for you, but would advise you inform us in advance. If you have any concerns, please contact us to discuss your needs. Whilst in the venue, if you have an emergency, please approach the front of house team or duty manager who will be able to assist you.

ASSISTANCE DOGS

We welcome all registered assistance dogs into the venue. Please contact us prior to your arrival at the venue so we can ensure you have enough space for you and your dog.

STROBE LIGHTING

Strobe lighting may be in use at some of our events. We will always put warning signs up on the doors to the auditorium. If you have any concerns, please do contact us to discuss.

OTHER INFORMATION

There are no lowered bars within the venue. If you require assistance, please let our friendly in-house staff know.

Large print menus are available on request.