

HEADROW HOUSE SAFETY STATEMENT

What you can expect from us

We've been trained and accredited by the Good Night Out Campaign and as a venue, we are committed to creating an inclusive and supportive space for all, where no forms of discrimination are tolerated.

If anything or anyone makes you feel unsafe or uncomfortable, no matter how minor, please seek out a member of staff (identifiable by their lanyards) who will work with you to make sure it doesn't ruin your night.

What is expected of you

We ask that any person who visits our venue or attends an event within the venue commits to this safety statement and is accountable for their own language and behaviour during their visit.

Any events held within Headrow House must comply with this safety statement and the organiser and/or promotor is fully responsible for the upholding of this policy for the duration of the event.

Should your behaviour be challenged, we ask that you respond with respect and do your best to listen, think and learn.

Complaints and incidents can be reported in a number of ways:

- If you wish to report an incident or lodge a complaint on the day, please seek out a manager or a member of our licensed security.
- Via email: alice@superfriendz.com (a response can be expected within 48hrs)
- Via phone (please note that due to the busy nature of the bar it is not always possible for us to reach the phone, if no one is able to answer your call please leave a message with your name and number and we'll get back to you as soon as possible).

If you have been affected by any of the above issues, the following numbers and websites can also provide support:

SARSVL

Offer free emotional support for women and girls about any experiences of any unwanted sexual behaviour, you can call or text the following numbers:

Support services: 0808 802 3344

Advocacy services: 0113 200 2930

West Yorkshire Victim Support

Local support team: 0300 303 1971

Out of hours line: 0808 169 8111