

## HEADROW HOUSE ACCESSIBILITY INFORMATION

Headrow House is a fully inclusive venue. We welcome deaf and disabled customers to our venue. We are committed to making the venue accessible to everyone, so they can enjoy the space as much as we do. We always try to accommodate access needs to the best of our ability. Do not hesitate to contact us prior to your visit so we can accommodate your needs.

Access contact:

Joey Lucas

[joey@headrowhouse.com](mailto:joey@headrowhouse.com)

0115 245 9370

## BOOKING TICKETS

There are multiple ways you can book tickets for events at Headrow House:

Website – [www.headrowhouse.com](http://www.headrowhouse.com) or <http://superfriendz.com>

Online sites

– <https://dice.fm/>, <http://www.seetickets.com/>, <http://www.crashrecords.co.uk/> and <http://www.jumborecords.co.uk/>

Face to Face – Crash Records, 35 The Headrow, Leeds, LS1 6PU or Jumbo Records, Merrion Street, 1 -3 Merrion Centre, Leeds, LS2 8NG

## VENUE DESCRIPTION

Headrow House is a varied venue with a Beer Hall, restaurant and roof terrace hosting regular arts and music events. Headrow House is step free from the main entrance up to the performance space. Each floor, with the exception of the upper terrace Kennedy Meadows, can be accessed via a lift, which can be found in the main entrance. There is 1 accessible toilet within the building, which can be accessed via the lift or stairs. Gender neutral toilets are located to the rear of the lower terrace. The main entrance to access Ox Club is step free, with the main bar opposite having 2 steps up, or lift access.

## BOOKING ACCESS FACILITIES

Headrow House offers PA tickets to customers who may not be able to attend a performance or gig here without the support of a friend or support worker. Please email us to arrange this.

## TRAVEL GUIDE AND ARRIVAL GUIDE

Headrow House,  
19a The Headrow, Leeds  
LS1 6PU

Unfortunately, Headrow House does not have its own parking facilities.

The two nearest car parks to the venue are NCP Car Park The Core and Tempar Street & Edward Street Car Parking, both 0.2 miles or 322 metres away. NCP Car Park The Core can be found on Albion St, Schofields, Leeds LS1 6AD. Tempar Street and Edward Street Car Parking can be found on Tempar Street & Edward Street, Leeds LS2 7LP.

Blue badge parking spaces can be found on the Headrow, 121 ft or 36 metres from the venue. Here's a link to blue badge parking spaces in Leeds – <http://www.leeds.gov.uk/docs/Leeds%20City%20Centre%20Parking%20Map> WEB 13.10.16.pdf

For taxis and drop offs, there is a space right outside the front of the venue.

Leeds station is 0.5 miles or 805 metres away (New Station St, Leeds, LS1 4DY)

Leeds bus station is 0.3 miles or 483 metres away (Dyer St, Leeds, LS2 7LA)

The Closest bus stop is 85 ft or 25 metres from the venue (The Headrow, Stop H10, Leeds, LS1 6PU)

The venue opens at midday, with the Beer Hall serving at this time. The performance space opening times differs with each event and can be found on the ticket or online.

If you require early access, please contact the venue to arrange. Upon arrival, you will be greeted by our duty manager or a member of our friendly front of house team. At the box office you will require a physical or online ticket.

### **OPENING TIMES**

Monday 12pm – 11pm

Tuesday 12pm – 11.30 pm

Wednesday 12pm – 12am

Thursday 12pm – 12.30am

Friday 12pm – 2am

Saturday 11am – 3am

Sunday 11am – 11pm

### **EVENTS**

Doors for events usually open at 8pm for evening events, but this can sometimes change depending on what performance of event is taking place. Please contact us prior to your arrival, or this information can be found on tickets or online at [headrowhouse.com](http://headrowhouse.com)

### **TOILETS**

Headrow House has two accessible toilets. Toilets can be accessed from the main bar, alongside one disabled access toilet which can be found on the 1<sup>st</sup> floor on the venue, accessible from the lift or the stairs. This toilet is located just outside of the gig space. The disabled access toilet has grab rails and an alarm, in case you may need any assistance. There is also baby changing facilities in the toilet. This toilet is open for use at all times.

### **CUSTOMERS WITH MEDICAL REQUIREMENTS**

We welcome all customers who need to bring food or drink with them to the venue to manage medical conditions. We also welcome customers who may need to bring medical equipment with them. We may be able to refrigerate medicines for you, but would advise you inform us in advance. If you have any concerns, please contact us to discuss your needs.

Whilst in the venue, if you have an emergency, please approach the front of house team or duty manager who will be able to assist you.

### **ASSISTANCE DOGS**

We welcome all registered assistance dogs into the venue. Please contact us prior to your arrival at the venue so we can make arrangements for you, so you have enough space for you and your dog.

### **STROBE LIGHTING**

Strobe lighting may be in use at some of our events. We will always put warning signs up on the doors to the auditorium. If you have any concerns, please do contact us to discuss.

### **OTHER INFORMATION**

There are no lowered bars within the venue. If you require assistance, please let our friendly in-house staff know.